

OFFICIAL**RECEIVED****SEP 07 1999****GROUP 2700**

**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE**

PATENT APPLICATION

**Applicants: Craig REDING, Menno AARTSEN, Lisa M.
AMBERGER, Constance CARLSON, Suzi
LEVAS, Mike METAXAS, Jan STEIN,
Rao TANUKU, Thea TURNER**

Case: Nynex-27/CIP3

Serial No.: 09/154,965

Filed: September 17, 1998

Group Art Unit: 2761

Examiner: To be assigned

**Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVIICING
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION**

**ASSISTANT COMMISSIONER FOR PATENTS
Washington, D. C. 20231**

S I R:

**Change of Correspondence Address and
Telephone Number of Applicant's Attorney**

**Kindly change the correspondence address and
telephone number of applicant's attorney**

**from: MICHAELSON & WALLACE
Parkway 109 Office Center
328 Newman Springs Road
P. O. Box 8489
Red Bank, New Jersey 07701**

**to: STRAUB & POKOTYLO
One Bethany Road
Suite 56, Building 4
Hazlet, New Jersey 07730**

*R. W. and
9/21/99
#6 Change
address*

Direct all telephone calls to the undersigned at:

(732) 335-1222.

Effective immediately, kindly direct all correspondence and any telephone calls for the applicants' attorney to the new address and telephone number specified above. The undersigned is an attorney of record in the above-captioned matter.

Respectfully submitted:

September 3, 1999

Michael P. Straub

Michael P. Straub, Attorney
Reg. No. 36,941
Customer No. IDON601137
(732) 335-1222

STRAUB & POKOTYLO
Attorneys at Law
One Bethany Road
Suite 56, Building 4
Hazlet, New Jersey 07730

CERTIFICATE OF FACSSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

MICHAEL P. STRAUB

Type or print name of person signing certification

Michael P. Straub
Signature

9/3/99
Date

OFFICIAL FACSIMILE COVER SHEET RECEIVED

The Law Offices of
STRAUB & POKOTYLO

SEP 07 1999
GROUP 2700

1 Bethany Road
Suite 56, Bldg. 4
Hazlet, NJ 07730

Telephone: 732-335-1222
Facsimile: 732-335-1228

To: U.S. Patent and Trademark Office
Group Art Unit 2700

Facsimile No.: (703) 308-9051

Telephone No.: (703) 308-9573

From: Michael P. Straub, Esq.

Date: September 2, 1999

Number of Pages Including Cover: 3

CONFIDENTIALITY NOTE:

The information contained in this facsimile message is legally privileged, confidential and intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, then you are not to disseminate, distribute or copy this facsimile under any circumstances. If you have received this facsimile in error, please notify us immediately by telephone or return facsimile.

Message:

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants: **Craig REDING, Menno AARTSEN, Lisa M. AMBERGER, Constance CARLSON, Suzi LEVAS, Mike METAXAS, Jan STEIN, Rao TANUKU, Thea TURNER**

Case: **Nynex-27/CIP3**

Serial No.: **09/154,965**

Filed: **September 17, 1998**

Group Art Unit: **2761**

Examiner: **To be assigned**

Title: **METHODS AND APPARATUS FOR AUTOMATING THE SERVICING OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION**

ASSISTANT COMMISSIONER FOR PATENTS
Washington, D. C. 20231

S I R:

Change of Correspondence Address and
Telephone Number of Applicant's Attorney